



Emerald Coast Rental Management is owned and operated by Martha Dowd and Stevie McInnes. Martha and Stevie have been in the long term property management business for many years, and wanted to start a business that celebrates and serves their customers. Emerald Coast Rental Management offers an out-of-the-box solution for all of your long term property management needs.

All homes are not created the same, so why should all long term property management be? ECRM offers ala cart services, as well as full management, always making the customer's needs their number one priority. ECRM wants to ensure that they can accommodate all owner's and tenant's needs and provide them with exceptional service. Working in this industry for many years allowed Martha and Stevie to take the feedback from previous experiences with customers and implement their suggestions to offer a creative structure to their business model. To accomodate

the working professional, they offer extended weekday hours and hours on Saturday. They also offer unique showing experiences, and all homes are shown and will never be put on a lockbox. The goal is to offer a unique, boutique experience when renting with ECRM, and to make the process from owner to tenant as seamless as possible. As an owner, they want you to let us do the worrying for you, they also want you to be as involved as you like, and they want to accomodate your needs. At ECRM, they work for you and take immense pride in this. As a tenant, they will do the best they can to guide you through the process of renting, from showing, to application, to signing and assist with the move-in timeline. Emerald Coast Rental Management is here to walk you through the entire process. Martha and Stevie wanted to create a company founded on the heart for service and they have accomplished this by placing emphasis on putting the customer's needs first.



Emerald Coast Rental Management is always trying to find ways to give to back to the Realtors who have referred business to the company. ECRM wanted to create a referral program to show the agents appreciation for the confidence they have in ECRM to care for their clients as they do. ECRM pays referrals for both new owners and for any qualified tenants that signs a year lease. ECRM not only wants to give back to Realtors, but ECRM wants to give back to the community that they love. They are always actively trying to find a way to get involved wherever the community needs them, from sponsoring a school supply drive and matching two times all supplies donated, to being

one of the sponsors of Miss Destin; they are committed to the community.

At Emerald Coast Rental Management, they want to project their heart for service and offer unsurpassed customer service in all aspects of the business, from the first impression to the last impression, they strive to make a lasting impression. Great service begins with those with a heart for service; and that is exactly what Emerald Coast Rental Management pride themselves in offering. 🏡

Emerald Coast Rental Management is located in the Regions Bank Building at 25 Beal Parkway, Suite 230, Fort Walton Beach. For more information, call 850.362.6999 or visit www.emeraldcoastpropertymanagement.com.

